JEFFERSON COUNTY UNIFIED COMMAND CENTER UPDATE FOR FEBRUARY 16, 2021

Birmingham, AL— The Jefferson County Unified Command Center (JCUC) and its partner agencies continue to help provide information, goods and services to the people of Jefferson County throughout the COVID-19 pandemic response. Dr. Mark Wilson, Jefferson County Health Officer, and Jim Coker, Director of Jefferson County Emergency Management Agency serve as the co-leaders of the Unified Command Center.

Expanded Operational Hours for the Jefferson County Vaccine Call Center

On January 4, 2021, the Jefferson County Emergency Management Agency (EMA) in partnership with the Jefferson County Department of Health (JCDH) established a call center to better serve the people of Jefferson County for the administration of the COVID-19 vaccination. The call center has been managed by an amazing group of volunteers.

The call center was established for individuals working and living in Jefferson County to register with the Jefferson County Department of Health and the Health Care Coalition. Persons were placed on a list and contacted for vaccination appointments once they became eligible and/or when additional vaccine became available. This group of volunteers assisted in processing over 15,500 registrations (not including online submissions) which equated to more than 31,000 individual doses of vaccine, and answered over 60,000 calls.

As the vaccination process changed, the call center requirements have also changed. This has prompted the need to move towards a full-time, staffed call center. The Jefferson County Department of Health has contracted with the Bruno Event Team to direct the center. The Bruno Event Team has been operating the call center since February 12th with no lapse in service for the people of Jefferson County.

The call center can still be reached at 205-858-2221. With the new partnership, the call center days and hours of operation have been expanded to:

Monday – Saturday 8am to 8pm

Jefferson County residents can still register online through the Jefferson County Emergency Management Agency’s website www.jeffcoema.org by clicking the green registration button.

Second Doses Rescheduled due to Winter Weather Concerns on February 15th

Due to the winter weather concerns, people who had appointments to receive their second dose of the Moderna vaccine at Gardendale’s First Baptist Church on Monday, February 15, are being contacted by the Jefferson County Department of Health with an information update.
The Jefferson County Department of Health will contact people who were scheduled to receive their second dose of the Moderna Vaccine on Monday, February 15 with instructions for rescheduling, including a possible new location. People that have received information concerning these changes are encouraged to follow the instructions provided.

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